



How would Segway PTs benefit my department?

We asked this question to departments all across the country who are currently utilizing Segway PTs, both EMS and Police, and to Security companies. Many of their answers were similar and we've put the essence of their responses here.

Helps you provide better customer service

- The Segway PT is a crowd friendly machine and people just naturally seem to make eye contact with the rider. This facilitates conversations that might not otherwise happen. Talking to people on patrol or at an event lets them know you are not only there, but approachable and willing to help.
- Because the Segway PT is easily maneuverable and you can move with the flow of the crowd, you can be right in the thick of things instead of having to stage on the periphery which would add to your response time.
- Riding the Segway PT makes you 8" taller and this lets you see above the crowd. Whether you are trying to find lost children in a park or reach a patient in distress, that extra height is invaluable to your line of sight. This translates into getting there faster!
- For medical teams, the StreetSmart Med Bags and Integrated Front Bag, allows you to organize and carry ALS equipment and supplies right to the patient. For some, that can be a lifesaving difference.

Helps you stretch your available manpower

- You can cover more ground in less time. This allows a few on Segway PTs to do the work of what would take many on foot, plus do it faster.
- In the heat of summer, or those long hard days or difficult venues, the Segway PT does the work of moving during monitoring and responding, saving the energy of the rider for when he needs it most on a call.

Helps satisfy requests for a more energy and cost efficient solution

- Whether it's during a racing competition, community event, or monitoring a trail system, participants want an air friendly atmosphere without breathing in gas fumes from ATVs and other vehicles.
- With gas prices on the rise, utilizing the Segway PT is a great short distance transportation alternative.

Situations specific to Police or Security

- For routine functions like unlocking doors at a university, a person on a Segway PT can do this in 1/3 of the usual time it takes someone on foot or someone getting in and out of a car.
- Because you can move quickly through a crowd and do so almost silently, you are able to respond to unwanted behavior soon after it is reported. One airport told us they were able to catch a thief with his hand inside a Best Buy vending machine. They recovered over \$3000 worth of product.
- With the Segway PTs true zero turning radius, you can ride up and down ramps, in and out of elevators, and other tight spaces. This is why some Transit Police can use them on trains and public rail systems.

An interesting note: When on a Segway PT, you're doing more than just shifting your consumption from petroleum to electric. Everything about the PT was designed to use electricity as efficiently as possible. When you dig a little deeper, and compare the source fuel (petroleum vs. the fuel mix used to produce electricity), plus the cost of distributing or transporting the power, the Segway PT is eleven times more efficient than the average American car, and over three times more efficient than even the highest-mileage scooters.