



StreetSmart[®]

Certified Segway Training

Program Overview

The StreetSmart Certified Segway Training Program covers extensive understanding, maneuvers and safety information of the Segway PT, plus in-depth risk management and liability issues related to operations in public safety. Riding is done in areas, venues, and situations where the Segway PT will be deployed, plus every phase of training is documented in writing.

StreetSmart Certified Segway Training is offered on a national level through highly qualified Certified Training Instructors. This global approach enables **Standardized** Training which has been a need recognized by Chiefs, Captains, and Risk Managers across a wide range of regions and departments.

Cost Effective and Sustainable Approach to Training

We recognize the need for an easy to manage, budget friendly, yet complete training program that can be incorporated into your department without undue stress and time restraints. Placing your department on the **Fast Track Solution** is a great feature of StreetSmart Certified Segway Training.

Fast Track for *new* Segway PT users:

- We will help find a location near you that is offering a Certified Rider Class. Send your chosen Segway Instructor Candidate with your department Segway PT (\$250)
- Log 80 hours on the Segway PT, 40 of them while on duty
- Fill out the StreetSmart Training Instructor Course Application
- Send Instructor Candidate to the 2-day StreetSmart Training Instructor Course (\$600)
- Your department Instructor may now teach and Certify others in your department (\$25 per person)

Fast Track for *experienced* Segway PT users:

- Candidate must have previously logged at least 80 hours on the Segway PT
- We will hold a Certified Rider Class and an Instructor Course in 3 consecutive days at a central location. Should your department choose to host the course, you may send another Instructor candidate for \$500 which is a discount of \$250 off the normal fee.
- The total price is discounted by \$100 making it \$750 for both courses.
- Send your Instructor Candidate with your department Segway PT and completed Instructor Course Application
- Your department Instructor may now teach and Certify others in your department (\$25 per person)

Certification Level Specifics

Rider Certification Class

- 8 hour class
- Instructor to student ratio = 1 to 6 (maximum)
- Minimum 6 in a class (if taught by Instructor outside your dept.)
- Each student needs their own Segway PT for training
- Certification is for two years. There is no cost for recertification if done before certification expires
- \$250.00 per person if done by an Instructor outside your department
- \$25.00 per person if done by your department Instructor

Instructor Course

- 2 day course
- Each Student needs their own Segway PT for training
- Must be a Department recommended Certified Rider with a minimum of 80 hours on the Segway PT, 40 of which must be while on duty (exceptions made on a case by case basis) and must submit the Instructor Application
- Certification is for a 3 year period. As long as the Instructor has *Active* status, the recertification may be done online and there is no fee for recertification
- \$600.00 per person

To maintain **Active** Instructor Certification:

- Must maintain Rider Certification
- Log at least 20 hours on the Segway PT each year **OR** 3 hours within 7 days before teaching a Rider Certification Class
- Teach at least one Rider Certification Class within the 3 year period

If an Instructor does not meet the requirements for *Active* status, he/she will be moved to **Inactive** Instructor status. The following requirements must be met before an Inactive Instructor may teach a Rider Certification Class or be eligible for Instructor Recertification:

- Must maintain Rider Certification
- Be actively engaged in the Segway Program within his/her department and log at least 20 hours on the Segway PT each year **OR** 3 hours within 7 days before teaching a Rider Certification Class
- Take the on-line Instructor Refresher (no fee) before they will be permitted to register and teach a Rider Certification Class
- Teach at least one Rider Certification Class within the 3 year period
- StreetSmart will contact the Instructor by phone for a brief review of core principles

If an Instructor maintains Active status or becomes Active through the steps above, Instructor Recertification at the end of the 3 year period may be taken online. We will also hold Instructor Recertification Courses in person at strategic locations throughout the United States. As long as an Instructor is actively teaching, recertification can be done online with no fee.

Possible Travel

If there is not a local StreetSmart Certified Segway Training Instructor, the requesting public safety department may need to pay reasonable and customary travel expenses for an Instructor to come to their location, or to send their department employee to a class outside of their region. If surrounding departments work together to schedule training on successive days, this cost could be avoided.